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The Negotiation Experts  
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On behalf of the Mars Australia Commercial team I wish to thank The Negotiation Experts for their efforts in developing the negotiation training session that was delivered for the Mars Australia Commercial week. We were very pleased with the level of training provided by The Negotiation Experts. The course certainly met our expectations and was the highlight of our program.

The Negotiation Experts' preparation in advance of the session, including the useful Negotiation Diagnostic Profile, enabled us to focus on the topics that best suited our training needs. The delivery was pitched in a way that was challenging for both new and experienced members of the team alike.

Thank you for your efforts in helping to make this a successful event. I look forward to working with The Negotiation Experts in the future.

Yours sincerely

A handwritten signature in black ink that reads "Penny Campbell".

Penny Campbell  
Regional Competence Manager  
Commercial College  
Mars Australia